

# PRIVACY POLICY



Maintaining the security of your data is of paramount importance to us and we are committed to respecting your privacy rights.

This notice, which includes without limitation applies when using the website: [www.t5stylize.com](http://www.t5stylize.com) ("our website") or our listings from third-party marketplaces (such as eBay) ("our marketplace listing"), provides you with information about How we use your data What personal data we collect whom we share your data with How we ensure your privacy is maintained; and Your rights relating to your data. Please read the following carefully to understand our views and practices regarding your data and how we will treat it.

For the General Data Protection Regulation (EU Regulation 2016/679, when applicable, the "GDPR"), and the EU Data Protection Directive (Directive 95/46/EC), the data controller is T5 Stylize of 1 Unit 1, Field Barn Lane Ind Estate, WR7 4LY.

Although the precise details of the personal information collected will vary according to the specific purpose for which we are collecting the information, we may collect and process the following data about you:

Information that you provide by filling in forms on our social media pages or our website. This includes information provided when registering to use our website, subscribing to our service, purchasing goods via our website or our marketplace listings, posting material, or requesting further services. We may also ask you for information when you report a problem with our website.

If you contact us by phone, email, or otherwise and is provided voluntarily, we may keep a record of that correspondence.

Details of transactions you carry through our website or our marketplace listings and for fulfilling your orders.

Details of your visits to our website include but are not limited to, traffic data, location data, weblogs, and other communication data, whether this is required for our billing purposes or otherwise, and the resources that you access.

To ensure that content from our website is presented in the most effective manner for you and for your computer. To provide you with information, products, or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes. To carry out our obligations arising from any contracts entered into between you and us. For example, we pass your contact details to our courier company (e.g., DHL and Royal Mail) who may contact you via email, text message, or telephone call to confirm the delivery of your order. Where you use our Click and Collect service, we will notify you via text message or a telephone call to advise you when your order is ready to be collected by our branch. We may notify our suppliers of your details for any warranty purposes.

To notify you about changes to our service. If you are an existing customer, we will only contact you by electronic means (email or telephone) with information about the goods and services that we offer. We will not contact you by email if you have unsubscribed from our mailing list, or by phone if you are registered with the Telephone Preference Service (and have not expressly indicated that we may continue to call you notwithstanding your registration).

If you are a new customer, we will only contact you by electronic means if you have consented to this. Whether you are a new or existing customer, if you have consented to be contacted electronically, we will contact you in accordance with your consent.

We may use your personal information to contact you if there are any urgent safety or product recall notices to communicate to you where we otherwise reasonably believe that the processing of your personal information will prevent or reduce any personal harm to you. It is in your vital interests for us to use your personal information in this way.

In order to make certain services available to you, we may need to share your personal data with third parties such as our courier company who delivers your orders (such as DHL), our affiliate websites that may use your personal information in the ways set out in the "how we use your information section" above or in connection with products and services that complement our own range of products and services; and third party suppliers who manage our secure payment platform and credit card processing (such as PayPal).

We are committed to keeping your personal data safe and secure and employ a number of security measures such as we are using a professional e-commerce website platform – Wix which is covered by malware protection and data safekeeping.

The personal data that you provide to us in order to purchase goods and other personal data generated for transactional agreements is processed as it is necessary for the performance of a contract with you.

At any point while we are in possession of or processing your personal data, you, the data subject, have the following rights: Right of access – you have the right to request a copy of the information that we hold about you. Right of rectification – you have a right to correct data that we hold about you that is inaccurate or incomplete. Right to be forgotten – in certain circumstances, you can ask for the data we hold about you to be erased from our records. Right to restriction of processing – where certain conditions apply to have a right to restrict the processing. Right to object – you have the right to object to certain types of processing such as direct marketing. Right to object to automated processing, including profiling – you also have the right not to be subject to the legal effects of automated processing or profiling. Right to judicial review: in the event that we refuse your request under rights of access, we will provide you with a reason as to why.

You have the right to complain as outlined. All of the above requests will be forwarded should there be a third party involved in the processing of your personal data. You can also exercise the right at any time by contacting us at T5 Stylize.

We will only retain your personal data for as long as necessary to fulfill the purposes we collected it for, including the purposes of satisfying any legal, accounting, or reporting requirements.

The email marketing unsubscribe function will remove your details from marketing lists and confirmation of your removal will be sent to your email address.

If you have any questions about how we use your personal data that are not answered here, or if you want to exercise your rights regarding your personal data, please Email us at: [t5stylize@hotmail.com](mailto:t5stylize@hotmail.com)

Terms signed by ,

A handwritten signature in black ink that reads "Karol Lobos". The signature is written in a cursive style with a large initial 'K'.

Business owner

A handwritten signature in black ink that reads "Aleksandra Trojak". The signature is written in a cursive style with a large initial 'A'.

Marketing Director